



ITN-ECA-CMO-FY24

Official Response to Written Questions

These are the official answers to written questions submitted in accordance with the conditions of the ITN																										
Questions		Answers																								
1	YFA has a contract with Eckerd in Pasco. Will the ITN reduce YFA's contract or are these new dollars?	The Teen Units in Pasco and Hillsborough Counties that are being selected through this ITN will be funded through the Case Management Pilot, which will not reduce Case Management Organization (CMO) funding from the current providers in either county.																								
2	How will performance be measured for the Teen Unit? YFA currently has a contract in Pasco County and will this ITN be a standalone for performance measures or will it be rolled into our overall performance?	The performance of the Teen Units that are being selected through this ITN will be measured specific to the agency(ies) selected and will not be included as a part of any of the current CMOs' performance.																								
3	How many potential Teen Units are there per circuit?	There will be one unit in Pasco County and one unit in Hillsborough County.																								
4	How many total teens are currently in care per County?	<table border="1"> <thead> <tr> <th>Client Age</th> <th>Hillsborough</th> <th>Pasco</th> </tr> </thead> <tbody> <tr> <td>13</td> <td>120</td> <td>58</td> </tr> <tr> <td>14</td> <td>111</td> <td>50</td> </tr> <tr> <td>15</td> <td>94</td> <td>41</td> </tr> <tr> <td>16</td> <td>109</td> <td>40</td> </tr> <tr> <td>17</td> <td>75</td> <td>44</td> </tr> <tr> <td>18</td> <td>32</td> <td>9</td> </tr> <tr> <td>Grand Total</td> <td>541</td> <td>242</td> </tr> </tbody> </table>	Client Age	Hillsborough	Pasco	13	120	58	14	111	50	15	94	41	16	109	40	17	75	44	18	32	9	Grand Total	541	242
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5	May we get a breakdown of the number of teens per placement	Document including this information is attached.																								

	type, permanency goals, and length of stay in care?																					
6	Is Family Finding currently being leveraged for this population? If so, who is responsible for delivering the model?	<p>Pasco County- The current focused population is children of all ages entering Licensed Care within the first 90 days. While the Family Finding team has focused on more of a high risk population in the past, which included older teens, this population is not specifically a current focus at this time. The Family Finding team is internal with Eckerd Connects' Lead Agency.</p> <p>Hillsborough County- The Family Finding teams focus on all ages of children needing placement at the time of shelter when working with the Hillsborough County Sheriff's Office Child Protection Investigation Division, children identified by the Lead Agency who reside in residential group homes, and lock out/red flag cases. The majority of the lock out/red flag cases involve children who are 13-17 years old. There are two Family Finding teams, one team internal to Eckerd Connects' Lead Agency and one team subcontracted to Children's Home Network.</p>																				
7	What is the current level of need specific to CSEC youth per circuit?	<p>Pasco County- Current number of Verified HT Youth-4. Current number of Alleged/Suspected HT Youth with reports closed Not Substantiated-2.</p> <p>Hillsborough County- Current number of Verified HT Youth-13. Current number of Alleged/Suspected HT Youth with reports closed Not Substantiated-15.</p>																				
8	How many youth have gone missing in the past year per circuit?	<table border="1"> <thead> <tr> <th>Measure</th> <th>County</th> <th>FY2020</th> <th>FY2021 YTD</th> </tr> </thead> <tbody> <tr> <td>Count of missing child episodes</td> <td>Hillsborough</td> <td>764</td> <td>488</td> </tr> <tr> <td>Count of children who went missing (unduplicated)</td> <td>Hillsborough</td> <td>161</td> <td>127</td> </tr> <tr> <td>Count of missing child episodes</td> <td>Pasco</td> <td>252</td> <td>195</td> </tr> <tr> <td>Count of children who went missing (unduplicated)</td> <td>Pasco</td> <td>73</td> <td>64</td> </tr> </tbody> </table>	Measure	County	FY2020	FY2021 YTD	Count of missing child episodes	Hillsborough	764	488	Count of children who went missing (unduplicated)	Hillsborough	161	127	Count of missing child episodes	Pasco	252	195	Count of children who went missing (unduplicated)	Pasco	73	64
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9	Is there a particular Life Skills Training curriculum required?	No, there is not a specific curriculum required.																				
10	How many non-traditional foster parents are currently trained and	NYAP has 2 families who have completed foster parent training and an additional 6 families who are in currently in training.																				

	in place under the National Youth Advocate Program's effort to recruit foster parents for this population? How many potential foster parents for this population are currently undergoing training?	
11	How many children that would fall under this unit if it were in place today have had to be supervised in an office setting overnight in the last seven days due to no formal placement arrangement/setting?	<p>Pasco County- No children have had to be supervised in an office setting overnight in the last seven days due to no formal placement arrangement/setting. For the month of April, there has been 1 incident involving 1 child.</p> <p>Hillsborough County- No children have had to be supervised in an office setting overnight in the last seven days due to no formal placement arrangement/setting. For the month of April, there have been 3 incidents involving 2 children.</p>
12	Can the applicant include a subcontracted program to support youth during the day/evening in their proposal/budget?	It is at the Respondent's discretion to include a subcontracted program in their proposal and proposed budget.
13	Can we get a list of the Hillsborough community partners (and contact information) that we should connect as we develop our response?	A list of contracted partners is attached to this document. Contact information can be located on each agency's website.
14	Are there any requirements for the office space utilized for this CMO operation? I.E, must it be co-located with services? Must it be in a specific area of Hillsborough County?	It is at the respondent's discretion whether or not to co-locate with services or the location of the respondent's office within the county of service.
15	Is there a timeframe allotted for getting new staff certified within the transition period?	A new child welfare certification pre-service training begins each month, alternating between Circuit 6 and Circuit 13, with the June 2021 training session beginning on June 7 th . The agency(ies) who are awarded are encouraged to hire staff as soon as possible following the award of the contract and to take hiring current child welfare certified staff into consideration.

16	What is the current training schedule/availability for child welfare training/certification?	A new child welfare certification pre-service training begins each month, alternating between Circuit 6 and Circuit 13.																														
17	Given that the staff/leadership of the CMO will be experts around serving older youth, is there additional support or options for sibling groups that include younger children?	Eckerd Connects has partnerships with a full service array to assist in supporting all children assigned to Case Management. Please see the Provider List attached to this document. In addition, it is at the respondent's discretion to include any additional identified supports as a part of the proposal and proposed budget.																														
18	Please provide the turnover rates per CMO in Hillsborough County for each month between November 2020 and current.	<table border="1"> <thead> <tr> <th>Rate Last 12 Months</th> <th>Nov-20</th> <th>Dec-20</th> <th>Jan-21</th> <th>Feb-21</th> <th>Mar-21</th> </tr> </thead> <tbody> <tr> <td>Lifestream-Hillsborough</td> <td>72%</td> <td>72%</td> <td>72%</td> <td>76%</td> <td>88%</td> </tr> <tr> <td>Devereux-Hillsborough</td> <td>105%</td> <td>105%</td> <td>113%</td> <td>120%</td> <td>118%</td> </tr> <tr> <td>Gulf Coast-Hillsborough</td> <td>56%</td> <td>56%</td> <td>61%</td> <td>64%</td> <td>59%</td> </tr> <tr> <td>YFA-Pasco</td> <td>53%</td> <td>48%</td> <td>48%</td> <td>42%</td> <td>38%</td> </tr> </tbody> </table>	Rate Last 12 Months	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Lifestream-Hillsborough	72%	72%	72%	76%	88%	Devereux-Hillsborough	105%	105%	113%	120%	118%	Gulf Coast-Hillsborough	56%	56%	61%	64%	59%	YFA-Pasco	53%	48%	48%	42%	38%
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19	Are Family Support Workers qualified to supervise a youth staying overnight in an office?	Yes.																														
20	What, if any, support services are available for youth in crisis situations in Hillsborough County? Can you provide a list and contact information?	<p>Each County has a Mobile Response Team funded through Central Florida Behavioral Health Network, the Managing Entity. The Providers and phone numbers are as follows:</p> <p>Pasco- Baycare Health System/Baycare Behavioral Health 727-372-4357</p> <p>Hillsborough- Gracepoint 813-272-2882</p>																														
21	Can the required MOUs or Interagency agreements (Service Provision Tasks d) be provided to the applicant in advance of the submission date?	Applicable MOUs and Interagency Agreements may be provided as a part of the transition following the award of the contract(s). A list of contracted partners, to include MOUs and Interagency partners, is attached to this document.																														
22	Can you provide a list of the Purchase of Service options available to CMO's?	An example of the services and providers in Hillsborough County can be found at the following link, which is provided by the Hillsborough County Children's Board https://aso.childrensboard.org/ProviderSearchCriteria.aspx . Similar services and providers are available in Pasco County as well. If a service or provider is identified for a client and is not																														

		currently being utilized, it can be referred to the applicable Purchase of Service system, depending on the county, and can be added to the service array following the credentialing process.
23	Will the transition need to include all 50 youth/cases at once or will there be a ramp up?	A transition plan will be developed in order to staff the cases over to the selected agency(ies). A case should not be assigned without a formal staffing occurring. It is anticipated that all 50 children will be transitioned over to each Teen Unit within 60 days of the start of the contracts and will be discussed during the Negotiation process.
24	Is the selected provider expected to be 100% operational and providing services to all 50 children on the start date of July 1, 2021 or is that negotiable with time allotted for transition and hiring/training of staff?	It is anticipated that all 50 children will be transitioned over to each Teen Unit within 60 days and will be discussed during the Negotiation process.
25	On average over the last 30 days, how many teens in night-to-night placement have been part of a sibling group with younger siblings? What is the average number of younger siblings for these teens over the last 30 days?	<p>Teens in night-to-night placement who are part of a sibling group with younger siblings</p> <p>Pasco County- 2 youth were part of sibling groups (siblings could be older or younger).</p> <p>Hillsborough County- 6 youth were part of sibling groups (siblings could be older or younger).</p> <p>Average number of younger siblings for these teens over the last 30 days</p> <p>Pasco-2</p> <p>Hillsborough-3</p>
26	Will any of these cases be in-home cases other than post-permanency reunification?	A majority of the children assigned to the Teen Units will be in out of home care with a focus on timely permanency.
27	Since the targets displayed are for a normal system of care and this contract will serve the toughest population of children/youth in care, are the targets negotiable?	Outcome measures are negotiable while ensuring federal and state requirements are met.

28	What is the plan for the initial and ongoing transfer of cases to the Teen Unit?	The Lead Agency will determine the appropriate children for the Teen Units. As cases close, new children will be identified to transfer to the teen unit. The Lead Agency will continuously assess the eligibility for the youth assigned to determine the appropriateness of the assignment.
29	What is the referral process for new cases coming into the teen unit? What is the criteria? Who makes the decisions? What are the terms and conditions? How is the CMO notified?	When a case is identified as appropriate for the Teen Unit, a staffing will be scheduled to facilitate the transfer from the current CMO or CPID to the Teen Unit. The Lead Agency will determine the appropriate children for the Teen Units. The Lead Agency will schedule the transfer staffing to ensure all parties are available. The criteria and terms and conditions will be finalized during the transition. The Lead Agency is identifying teens with challenging behaviors, including teens who are dually served through dependency and delinquency, who require additional supports to be successful.
30	Is the CMO required to take all referred cases (no reject, no reject)?	Yes
31	How many youth 13-17 are currently not in school on a daily basis?	Pasco County- There is currently an average of 4 children in this age group who do not attend school on a daily basis. Hillsborough County- There is currently an average of 5 children in this age group who do not attend school on a daily basis.
32	How will Eckerd provide additional supports/services through the system of care to support the Teen Unit CMO with this particular population?	It is the expectation for the respondents to include the supports needed for this particular population in their proposal and proposed budget in addition to the current service array identified in the provider listing attached to this document.
33	How many children/youth have been sleeping in offices each day for the last 60 days?	Pasco County- 2 children accounting for 2 instances have been in an office setting in February and March. Hillsborough County- 13 children accounting for 44 instances have been in an office setting in February and March.
34	What is the willingness of Eckerd to work with the CMO outside of the lead agency's normal and usual service requests to create individual, child specific treatment plans for the typical	The Lead Agency will support the negotiated array of services included in the proposals by the agency(ies) who awarded the contracts.

	<p>challenges these youth face? This is including but not limited to extensive history of child abuse/neglect, sexual abuse, DJJ involvement, mental health and substance abuse needs? How will Eckerd support a unique service design and delivery service system individually target to each and every one of these youth and their needs. Will Eckerd be willing to invest the necessary funds to build out the service capacity for these particular youth?</p>	
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Number of Teens per Placement Type, Permanency Goals, and Length of Stay in Care

Placement Type	Hillsborough	Pasco
Removal Indicator: N	121	45
Diversion	6	3
DJJ Facility - More than 12 Children	1	
Dorm (Age 18+)		
Individual Renting Housing (18+)	9	2
Living with Married Couple - Non-Relative		
Living with Married Couple - Relative		
Living with One Parent	80	33
Living with Single Female - Non-Relative		
Living with Single Female - Relative	4	
Living with Single Male - Non-Relative		
Living with Single Male - Relative	2	
Living with Two Parents	7	3
Runaway	1	
Shared Renting Housing (18+)	11	4
Transitional Living Program (18+)		

Number of Teens per Placement Type, Permanency Goals, and Length of Stay in Care

Placement Type	Hillsborough	Pasco
Removal Indicator: Y	452	204
Adoption	3	4
Correctional Placement	12	3
Foster Home	122	47
Hospitalization - Medical		1
Hospitalization - Mental	3	1
Independent Living	32	9
Missing Child	21	8
Non-relative	39	25
Relative	104	35
Residential	100	66
Residential Treatment Center	12	4
Visitation	4	1
Grand Total	573	249

Number of Teens per Placement Type, Permanency Goals, and Length of Stay in Care

Goal (For OHC Teens)	Hillsborough	Pasco
Adoption	155	72
Another Planned Permanent Living Arrange	21	14
Maintain and Strengthen placement with parent	13	2
No Court Approved Goal	21	7
Permanent Guardianship	36	12
Permanent Placement	1	
Reunification with parent(s)	133	84
Transition to Independence	21	7
(blank)	51	6
Grand Total	452	204

LOS (For OHC Teens)	Hillsborough	Pasco
Avg. of LOS (months)	25.0	22.6

Circuit 13 Partner Listing

Provider	Service Type
Heart Gallery of Tampa Bay	Adoption Promotion
Crisis Center of Tampa Bay	Advertising-County Agreement
Hillsborough County Children's Board	ASO
Mental Health Care, Inc.	Assessment Center-County Agreement
HART	Bus Fare Purchasing
Central Florida Behavioral Health Network, Inc.	Business Associate Agreement
Gulf Coast Jewish Family and Community Services	CARES Model-County Agreement
National Center for Innovation and Excellence	CARES Model-County Agreement
Devereux	Case Management
Gulf Coast Jewish Family and Community Services	Case Management
Lifestream	Case Management
Natural Disaster-CBC Lead Agencies	CBC Emergency Plan
Hillsborough County Sheriff's Office	Child Protection
Heart of Adoptions	Child Studies
Success 4 Kids & Families	Crossover Youth Assessments - County Agreement
Hillsborough County School District	Data Sharing/Service Linkage
Manifestation Worldwide Inc.	Day Program
Mental Health Care	Diversion
Gulf Coast Jewish Family and Community Services	Diversion
Bethany Christian Services	Diversion/Prevention
Success 4 Kids & Families	Diversion/Prevention
Aleta Ford FCCH	Drop in Day Care
Aretrina FCCH	Drop in Day Care
Cynthia Robinson FCCH	Drop in Day Care
LaPetite Academy	Drop in Day Care
Neomi Thompson FCCH	Drop in Day Care
Next Generation Kidz	Drop in Day Care

Tampa Bay Christian Academy	Drop in Day Care
Early Childhood Council of Hillsborough Co	Early Childhood Court Coordinator
University of South Florida	Early Steps
Healthy Start CAPTA	Evidence-based Home Visit Prevention Program
Gulf Coast Jewish Family and Community Services	Family Reunification
FL 1.27	Foster Home Recruitment & Retention
Hillsborough County School District	Guidance Counselor Services
Healthy Start	Healthy Families Plan of Safe Care-County Agreement
HCFPA	Hillsborough County Family Partnership Alliance
Redefining Refuge	HT support - County Agreement
Camelot Community Care, Inc.	Independent Living
BAYS	Intensive Reunification
Gulf Coast Jewish Family and Community Services	Kinship
Children's Home Network	Kinship/Family Finding-County Agreement
Children's Home Network	Level 1 Licensing
CJC/CPI/DCF/TTPD/TPD/PCPD	Multi-Disciplinary Team
Camelot Community Care	On-Call C6 & C13
HCSO	Operating Procedures between HCSO & ECA CMO
Children's Home Network	Placement and Licensing
Camelot Community Care	Post Adoption Services
Sylvia Thomas Center	Post Adoption Services
NYAP	Prevention Services for High Risk Teens, Enhanced Foster Care Services
Youth Law Center	Quality Parenting & ILS - C6 & C13
A Kids Place of Tampa Bay	Residential Group Home
A Second Chance	Residential Group Home
Absolute Care	Residential Group Home
Abundant Life Ministries	Residential Group Home
Anchor House	Residential Group Home
Boystown Central Florida	Residential Group Home
Boystown North Florida	Residential Group Home

Children's Home Network	Residential Group Home
Choices House, Inc	Residential Group Home
Cookson Hills	Residential Group Home
Everyday Blessings	Residential Group Home
Florida United Methodist Children's Home	Residential Group Home
Harris Group Home	Residential Group Home
Hillsborough County/Lake Mag	Residential Group Home
Iglesia de Dios	Residential Group Home
Inspire Group, Inc.	Residential Group Home
J's House for Girls	Residential Group Home
McCrae House	Residential Group Home
McCrae House - Carrolwood - County Colaborative	Residential Group Home
Miracles Outreach	Residential Group Home
Press Forward	Residential Group Home
The Haven for Children Inc	Residential Group Home
The InspireU Group Inc	Residential Group Home
USIAHT	Residential Group Home
University of South Florida	School of Social Work
Administrative Office of the Courts	Supervised Visitation
CHI KIN-Tech Project	Third Party Agreement
Camelot Community Care	Transitions - Therapeutic FC
Children's Home Network	Transitions - Therapeutic FC
Families First	Transitions - Therapeutic FC
Florida United Methodist Children's Home	Transitions - Therapeutic FC
HEADS	Transitions - Therapeutic FC
Healthy Families	Voluntary Home Visiting Program
DCF-OAG-CLSD-CPID	Working Agreement

Circuit 6 Partner Listing

Provider	Service
Heart of Adoptions C6	Adoption home studies and child studies
Child Welfare Solutions	Adoption home studies and child studies
CAIRS Solutions, LLC	Adoption Matching Software
Gulf Coast Jewish Family & Community Services, Inc.	Adoption Recruitment
Lutheran Services FL	CMO
Youth & Family Alternatives, Inc.	CMO
University of South Florida	CMO Internship Program-Both Circuits
Pasco County Sheriff's office	Coord. of Service Provision
Pinellas County Sheriff's Office	Coord. of Service Provision
Healthy Families	Coord. of Service Provision
Healthy Kids	Coord. of Service Provision
Five Points Technology Group, Inc.	Data Management
Mindshare Consulting Group, Inc., LLC	Data Mining and Analytics
SailFuture, Inc. Life Skills Center	Day Program
Lutheran Services FL	Diversion
Gulf Coast Jewish Family & Community Services, Inc.	Diversion
Camelot Community Care	Family Reunification (CM Pilot)
Pasco County Foster Adoptive Parent Ass.	FAPA
Foster Parents of Pinellas, Inc.	FAPA
Fostering Hope Florida (First Responders)	Foster Care Recruitment
Pinellas County Agreement (Opioid funding)	FSW and POS for ECC and drug Court-Pinellas
Pasco County School Board	Guidance Counselor
Pinellas County School Board	Guidance Counselor
Ounce of Prevention	Home Visitation (CAPTA)-Pasco
Healthy Start	Home Visitation (CAPTA)-Pinellas
Ready for Life	Independent Living
Children's Home, Inc.	Kinship Care Services
Alpha House of Pinellas County, Inc.	Maternity RGC

Youth Advocacy Program	Mentoring
Adoption Related Services of Pinellas, Inc.	Post Adoption Support
Covenant Children's Home, Inc.	Residential Group Home
Devereux Foundation, Inc.(The)	Residential Group Home
Friends of Children and Families, Inc.	Residential Group Home
Manatee Children's Services, Inc.	Residential Group Home
Children's Place at Home Safe, Inc., The	Residential Group Home
Florida Sheriff's Youth Ranch (Bartow)	Residential Group Home
LSF Grace Place	Residential Group Home
Bayside Boys Home, Inc.	Residential Group Home
Brookwood Florida, Inc.	Residential Group Home
Beacon Youth Services, Inc	Residential Group Home
360 Center for Change, LLC	Residential Group Home
Carlton Manor, Inc.	Residential Group Home
Education Advantage I-IV	Residential Group Home
Ensor Health Services, Inc. (Small Blessings EHS)	Residential Group Home
Embracing Independence	Residential Group Home
Embracing Me	Residential Group Home
Florida Sheriff's Youth Ranch (Safety Harbor)	Residential Group Home
Home for Kids, Inc. (Ensor)	Residential Group Home
In Her Hands	Residential Group Home
U.S. Fellowship Florida (Sabal house)	Residential Group Home
Next Chapter	Residential Group Home
Jetts Place	Residential Group Home
Lakeview Boys Home, LLC	Residential Group Home
EHS Home Care, Inc. (Leona)	Residential Group Home
Lighthouse Youth Services, Inc.	Residential Group Home
SailFuture, Inc.	Residential Group Home
Sunshine Family Services, LLC	Residential Group Home
SNH Group Home, LLC	Residential Group Home

Salvation Army, The	Residential Group Home
Youth & Family Alternatives, Inc. (YFA)-RAP House	Residential Group Home
Kin-Ship Services, Inc.	Residential Group Home
Family Partnerships, Inc.	Supervised Visitation
A Door of Hope, Inc.	Tradition FC
FBCH d/b/a One More Child	Tradition FC
University of South Florida	Training
Carlton Manor, Inc.	Transitional FC
Sequel Care of Florida, LLC	Transitional FC